

NATIONAL EMPLOYEES HEALTH PLAN

PRIVACY STATEMENT

Company policy requires us to treat information from all of our insureds with the professionalism they expect. Maintaining this confidentiality is not only vital to our business success; it's also essential given today's regulatory environment.

Federal rules have set new restrictions on how we use the information we gather on our insured members. Title V of the Gramm-Leach-Bliley (GLB) Financial Services Modernization Act of 1999 is designated to protect the confidentiality of our insured members' nonpublic personal information.

Customer privacy is important to National Employees Health Plan and our affiliated companies. Our customers have chosen to do business with us; and we recognize our obligation to keep the information we learn about them secure and confidential. The following is an outline of the principles of our commitment:

We intend to collect nonpublic personal information only to deliver superior products and services. This includes information we need to evaluate applications, administer accounts, and service claims.

We will require that only those employees with appropriate authority have access to this data. They will use and disclose this information for business purposes only.

We will not share personally identifiable medical information about our customers with affiliated or non-affiliated companies, unless the information is needed to underwrite or administer a customer policy, claim or account.

Whenever we employ non-affiliated companies or individuals to perform functions for us, we will give them access only to the customer information needed to perform those functions and will not allow them to use it for any other purpose. We will require these non-affiliated companies to abide by our privacy standards and retain the data only long enough to perform the stated services except as required by law.

We will maintain the same privacy standards for current and former customers; and we will fully comply with all federal and state law and regulatory requirements that protect consumer privacy.